

Say goodbye to chatbots that feel like old-fashioned phone menus. Goodbye to chatbots, that do not understand users and bring no real value.

**SupWiz AI chatbot** is the next generation AI chatbot. Advanced natural language understanding and self-learning machine learning creates results. At One.com – who implemented SupWiz AI chatbot in 2018 – **we fully resolve 75% of all the chatbot's conversations without the need for a human agent.** The remaining chats all benefit from partial resolution – before they are seamlessly transferred to a human colleague.

**And the customers love it.** Satisfaction is consistently higher when AI has been part of an interaction. **Zero waiting time** and more effective conversations are key effects.

Increase customer satisfaction and **create business value with SupWiz AI chatbot.**



*"SupWiz AI Chatbot has delivered fantastic and concrete results, and today helps thousands of customers in their support dialogue with One.com.*

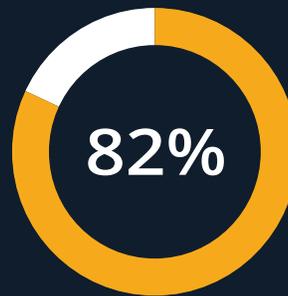
*We are proud to have been pioneers in the technological development, and together with SupWiz deliver an AI Chatbot that has proven to create real business value, for both our customers and us."*

Mikkel Nedza, Customer Success Director, One.com

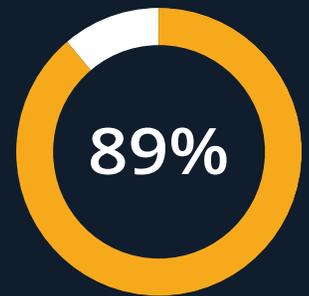
SupWiz AI Chatbot goes beyond simple FAQ-bots and offers company- and domain-specific language models, service agent handover and assistance, knowledge base connectors and much more.

Through deep integrations, SupWiz AI chatbots are able to perform troubleshooting, lookups, and complicated tasks such as:

- » Resetting passwords, routers, and more
- » Identify and authenticate customers
- » Report payment and invoice info
- » Manage booking of meetings
- » ... and even scan computers for malware!

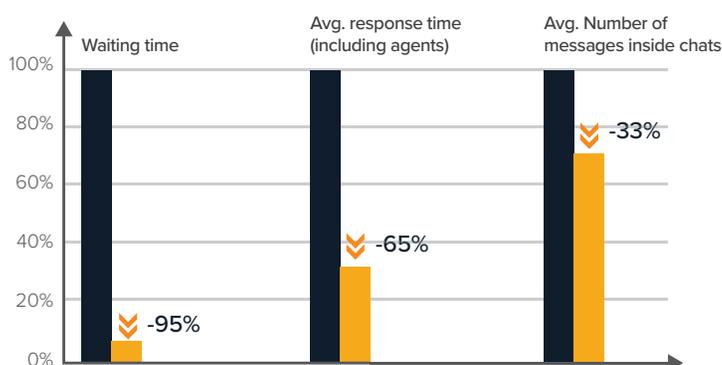


say fast response is no. 1 priority



Have dumped a company due to bad customer service

**More effective chats**  
(reductions w. AI Chatbot, compared to Manual Chat)



For more information about demo of AI Chatbot, contact SupWiz

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